

Exchange & Return form



Thank you for shopping at elephantstripes.com.au. You are welcome to exchange or return items purchased online for any reason providing you are within 14 days of receipt of the item.

Please ensure that your items do not have any stains or marks and still have the tags attached. Please note that sale items cannot be returned.

For our full returns and exchanges policy please visit <http://www.elephantstripes.com.au/returns-exchanges/>

Process

- Please fill out the below details and either email it to us at info@elephantstripes.com.au or print it and send it with your return.
- If you require an item to be held for an exchange, please email info@elephantstripes.com.au with your name, contact details and details of the preferred replacement item/s.
- Post your return items to the address below.

Order #:			
Name:			
Address:			
City:			
Country:		Postcode:	
Email:			
Phone:			

Please select your preferred return option:

Elephant Stripes Store Voucher (of the same value as the returned item)

Exchange (if you choose a higher value item you will need to pay the difference)

Item Name	Reason for Return

Please send all returns to:

AUSTRALIA/International: 20 Waitomo Street, Broadbeach Waters, QLD 4218 Australia	NEW ZEALAND: 51 Wainui Road, Raglan, 3225 New Zealand
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*Unless the item is faulty, you must pay for the cost of returned shipping. We recommend you use a tracked method of shipping. We hold no responsibility for loss or damage of items being returned to us.